



Purpose.

This Quality Policy outlines our commitment to quality, customer satisfaction, and continuous improvement.

Application

All employees are responsible for implementing and adhering to this Quality policy. The policy will be supported by documented procedures, work instructions, and training programs.

Scope

The scope of the quality management system for Kallipr is 'manufacturer and IoT solution provider specialising in designing, manufacturing, and selling IoT solutions and related services for water, wastewater, mining, energy and rail industries.'

Objectives

Kallipr, an Internet of Things (IoT) manufacturer and solution provider dedicated to delivering high-quality products and services in the field of IoT technology. Our organisation specialises in designing, manufacturing, and selling IoT devices, solutions, and related services. Kallipr is committed to the design, manufacturing, sales and support of high-quality IoT devices and solutions that meet or exceed customer expectations and regulatory requirements.

The ISO 9001 certified Integrated Management System (IMS) at Kallipr encompasses all relevant processes, departments, and personnel. It is designed to:

- Meet and exceed customer expectations by delivering reliable, safe, and innovative IoT products and services.
- Comply with applicable regulatory and legal requirements in the IoT industry, including environmental issues and climate change considerations
- Continuously improve our operations, products, and services through data-driven decision-making and a culture of innovation.
- Develop and maintain a skilled, motivated, and engaged workforce.
- Foster a culture of quality awareness throughout the organisation.

The scope of our Quality Policy extends to all aspects of our operations, including all functions and processes related to the design, manufacturing, sales, and support of IoT products and services. It applies to all employees, suppliers, and partners who contribute to our quality management efforts.

Quality Activities

To achieve the Quality Policy, Kallipr will:

- Provide our staff with appropriate training and development, empowering staff to realise their full potential.
- Ensure the highest quality of technology and service which is upgraded on an ongoing basis.
- Commit to the achievement of higher standards of customer satisfaction.
- Maintain staff involvement to drive continuous improvement and ensure the system remains relevant.
- Adopt a clear approach in the pursuit of all quality objectives.

Communication



This Quality policy is communicated to all employees, partners, suppliers, and other relevant stakeholders. It is available to the public on our website.

Compliance and Review

We commit to periodic review and improvement of our IMS. This policy will be reviewed annually by top management and updated as necessary to reflect changes in our business and the external environment.

Implementation

All employees are responsible for implementing and adhering to this Quality policy. The policy will be supported by documented procedures, work instructions, and training programs.

Accountability

All employees are accountable for their role in maintaining the IMS and achieving quality objectives. Failure to meet quality standards may result in corrective and preventive actions.

Signed by

Chief Operations Officer

16 June 2023

Date